



## **Rockgas Card Automotive LPG Price Increase 2025 FAQs**

### **When are the Rockgas fuel card automotive LPG prices changing?**

All price changes are effective 1 September 2025. Rockgas sent letters (by email or post) notifying all cardholders of this change on 30 July 2025.

### **Why is the price of Rockgas fuel card automotive LPG increasing?**

Rockgas has been incurring ongoing increases to the costs of obtaining, storing and distributing LPG. This includes increased maintenance costs on the network of automotive LPG dispensers around the country. As such, we need to adjust our pricing to help cover these costs.

### **When was the last price change to Rockgas fuel card automotive LPG?**

Our last Automotive LPG price increase was in December 2022.

### **Will the prices for LPG go up every year from now on?**

We currently have no plans to increase prices after September.

### **Is the price increasing due to gas running out?**

No, the increase covers costs of importing, storing and distributing LPG.

### **Why would I pay more using my fuel card when the service station price is lower?**

Rockgas do not have control over the service station prices, so there will be a variance across the country when you purchase your automotive LPG.

### **I've not agreed to having price increases, why are you doing this?**

Rockgas' standard supply terms and conditions allow us to make changes to our fees and charges from time to time. This increase is due to changes to costs of buying, storing and distributing LPG.

### **Who do I contact if I want to discuss my LPG increase charges?**

We appreciate you may have some questions you'd like to ask or to discuss these new price changes. Please send us your contact details to [Fuel.Card@rockgas.co.nz](mailto:Fuel.Card@rockgas.co.nz) so the right person can contact you directly.