



Location 11 44001045

95 ROCKGAS ST
SYDENHAM 8011

☎ 0800 574 427
☎ 0800 574 427
☎ 0800 574 427

Gas Orders
Account Enquiries
24 Hour Gas Emergency Service

Rockgas Limited
G S T 053-326-919

ROCKGAS CUSTOMER LTD
METERED LPG
PO BOX 7195
SYDENHAM
CHRISTCHURCH 8240

Customer Number	110 142938 5
Invoice Number	90143891
Amount Due	\$2,107.88
Date Due	20 SEP 2019

Tax Invoice as at 21 AUG 2019

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Amount Due (please see over for details)

LP Gas Metered Supply	\$1,832.94
GST	\$274.94
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Invoice total (please see over for details)	\$2,107.88
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Excludes Excise Duty

Payment options overleaf

We work hard to look after our customers but if we've let you down, we really want to hear from you, please call 0800 574 427, or email customercomplaints@rockgas.co.nz



Customer Number	110 142938 5
Invoice Number	90143891
Amount Due	\$2,107.88
Date Due	20 SEP 2019

Date	Description	Quantity Delivered	Rate	Value \$
21 AUG 2019	123456 Metered LPG Meter: 9L316610 Current Read: 9510 21/08/19 Last Read: 9110 20/08/19 Consumption (cu.mtrs): 400 Correction Factor: 1.384292 Calorific Value: 0.095079 Quantity (Gigajoules): 52.7 The conversion used is calculated in accordance with the NZS5259 Gas Industry Standard	52.7	34.78	1,832.94
			Total Excluding GST	\$1,832.94
			GST	\$274.94
			Invoice Total	\$2,107.88

How to contact Rockgas

Customer Service [0800 574 427](tel:0800574427)

24 Hour Gas Emergency Service [0800 574 427](tel:0800574427)

Enquiries

- **Mail** [Rockgas Limited](mailto:customer.support@rockgas.co.nz)
PO Box 7195
Sydenham Christchurch 8240
- **Email** customer.support@rockgas.co.nz

Gas Orders

- **Phone** [0800 574 427](tel:0800574427)
- **Internet** Rockgas.co.nz

Moving House

- Ph 0800 574 427 to arrange credit for rental paid in advance.
- Cylinders remain on site for new owner/tenant, no gas is credited. You should negotiate with the new owner/landlord for any gas remaining.

Payment Methods

Direct Debit

Direct Debit

You can now have your gas bill paid automatically from a nominated account. For more information phone 0800 574 427



Internet & Telephone Banking:

Our bank account: Rockgas Ltd
Account Number: 02-0544-0241419-00
Please ensure your Rockgas Customer Number is specified in the transaction.

Conditions of Supply

Rockgas is not responsible for gas lost through leakage from a customer's appliances, pipework or regulators.

Please refer to your Rockgas LPG Supply Agreement for additional terms and conditions of supply.

General Information



Emergencies:

In the event of an emergency dial 111 and where possible turn off cylinder or tank valves.



Family Pets:

Can sometimes leave us unable to deliver your gas. It is your responsibility to keep your pet under control to allow safe access.



Electronic Payment:

Contact your participating Financial institution to make this payment from your cheque or savings account. Please ensure your Rockgas Customer Number is specified in the transaction.



By Mail:

Please detach the remittance advice and return it together with your cheque to
Rockgas Limited
PO Box 7195
Sydenham Christchurch 8240

Make cheques payable to Rockgas Limited