

Direct debit so you'll never miss a beat

APPLICATION FORM

The lowdown on direct debit

How it works

You'll always get your prompt payment discount and never miss a payment because it'll happen automatically.

- If you're billed monthly, we will send you your bill 2 weeks before the due date. If you're billed every 7 or 14 days, you'll receive your bill a few days before it is due, so you know how much Contact Rockgas LPG you've used and the amount owing.
- On the due date of the bill, we deduct the full amount owing from your bank account. You'll need to ensure there are sufficient funds in your account on the payment due date to cover the due amount shown on the bill.
- If you want to query the amount on your bill, please contact us before the payment due date. We won't debit any money from your account until the query is resolved. You can still query a bill after the payment date.

Conditions of this Authority to accept Direct Debits

1. The Initiator:

a Has agreed to give advance notice of the net amount of each direct debit and the due date of the debiting at least **two** business days before the date when the direct debit will be initiated. This advance notice must be provided in writing (including by electronic means and SMS where the Customer has provided prior written consent (including by electronic means including SMS) to communicate electronically).

The advance notice will include the following message:- "The amount of \$....., will be direct debited to your bank account on (initiating date)."

b May, upon the relationship which gave rise to this Authority being terminated, give notice to the bank that no further direct debits are to be initiated under the Authority. Upon receipt of such notice the bank may terminate this Authority as to future payments by notice in writing to me/us.

2. The Customer may:

a At any time, terminate this Authority as to future payments by giving written notice of termination to the bank and to the Initiator.

b Stop payment of any direct debit to be initiated under this Authority by the Initiator by giving written notice to the bank prior to the direct debit being paid by the bank.

3. The Customer acknowledges that:

a This Authority will remain in full force and effect in respect of all direct debits passed to my/our account in good faith notwithstanding my/our death, bankruptcy or other revocation of this Authority until actual notice of such event is received by the bank.

b In any event this Authority is subject to any arrangement now or hereafter existing between me/us and the bank in relation to my/our account.

c Any dispute as to the correctness or validity of an amount debited to my/our account shall not be the concern of the bank except in so far as the direct debit has not been paid in accordance with this Authority. Any other dispute lies between me/us and the Initiator.

d Where the bank has used reasonable care and skill in acting in accordance with this Authority, the bank accepts no responsibility or liability in respect of:

- the accuracy of information about direct debits on bank statements.
- any variations between notices given by the Initiator and the amounts of direct debits.

e The bank is not responsible for, or under any liability in respect of the Initiator's failure to give written advance notice correctly nor for the non-receipt or late receipt of notice by me/us for any reason whatsoever. In any such situation the dispute lies between me/us and the Initiator.

4. The Bank may:

a In its absolute discretion conclusively determine the order of priority of payment by it of any monies pursuant to this or any other Authority, cheque or draft properly executed by me/us and given to or drawn on the bank.

b At any time terminate this Authority as to future payments by notice in writing to me/us.

c Charge its current fees for this service in force from time-to-time.



Authority to accept direct debits

(Not to operate as an assignment or agreement)

Level 2, Harbour City Tower, 29 Brandon Street, Wellington 6011
PO Box 38721, Wellington Mail Centre, Lower Hutt 5045



Your details

Name of account to be debited
Title First name/s Last name

Address
Number, Street, Suburb and Town or City

Phone number Email address
Area code Number

Customer number

Direct Debit

Bank account name
The account name as it appears on your bank statement.

Bank account details
Bank Branch Account Suffix

Bank name

Bank branch

To appear on your statement

Authority to accept Direct Debits
Not to operate as an assignment or agreement.

Authorisation code

Signature

I/We authorise you, until further notice in writing, to debit my/our account/s with all amounts that Contact Energy Ltd (hereafter referred to as the Initiator), the registered Initiator of the Authorisation Code below, may initiate by Direct Debit. I/We acknowledge and accept that the Bank accepts this Authority only upon the conditions listed on the reverse of this application.

Name of account

Name/s and signature/s

Name 1 Signature 1
Day Month Year

if this is a joint account, we will need both signatures.

Name 2 Signature 2
Day Month Year

For bank use only

Approved	Date received	Received by	Checked by	Bank stamp
0639				
11 17				

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